

# Create your COVID 19 marketing strategies based on your website metrics





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## My Name is

Maryam Golabgir (Chief Amazement Officer of Digital Marketing Experts)

Maryam Golabgir is a digital marketing veteran with over 17 years of experience. She has worked in the Telecommunications, E-commerce, IPTV, A.I. Development, Broadband Alliance, and Financial industries. Maryam has worked with many B2B and B2C clients across many industries such as Sheridan Communications, Group of Gold Line, McFees Constructions, Snapd, Niche Decor, Roxborough Realty Group, Clifton Blake Asset Management, Ontario College of Social Workers and Social Service Workers and the Ontario Motor Vehicle Industry Council (OMVIC), among others.

Maryam believes creating a sustainable digital marketing strategy will require a sharp vision and loads of metrics to accompany digital plans. Maryam's digital expertise is in Social Media Marketing strategies, Website Development, Search Engine Marketing and Optimization, Online Advertising and Video / Mobile Marketing.





### Message me anytime you want...

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Website: <u>www.digitalmarketingexperts.ca</u>

Facebook: @DigitalMarketingExperts

Twitter: @eforblog

LinkedIn: /maryamgolabgir/



## **Strategies to Boost Online Sales**

As consumers are social distancing and working from home, they're spending even more time online than ever before. Our recommendation would be to focus on what you can do with your online store and digital marketing to compensate for reduced foot traffic.

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#### **How to Increase Online Sales**

- Use Remarketing to Close Way More Deals
- Actually Talk to Your Prospects on Social Media
- Pinpoint Your Best Attribution and Conversion Paths
- Use the Voice of the Customer for More Resonant Ad Campaigns
- Nail Your Value Proposition And Make It Immediately Obvious
- Impress New Customers with an Amazing Follow-Up Email
- Grow Online Sales with Mobile Optimization
- Add an Opt-In Pop-Up Offer to Push Them Over the Edge
- Implement Tiered Pricing
- Create and Target Detailed Buyer Personas
- Give Away As Much As You Possibly Can for Free
- Answer Every Question and Address Every Objection in Your Copy
- Keep Messaging Consistent Across Campaigns and Your Site
- Give Gmail Ads a Try

- Invest in Quality Product Images
- Provide as Many Payment Options as Possible
- Reduce Friction in the Checkout Process
- Target Lookalike Audiences on Facebook
- Offer Fewer Choices
- Offer a Bulletproof Money-Back Guarantee
- Create a Sense of Urgency
- Show Off Customer Testimonials and Trust Signals
- Get More Ad Clicks with Ad Extensions
- Be Honest in Your Sales Copy





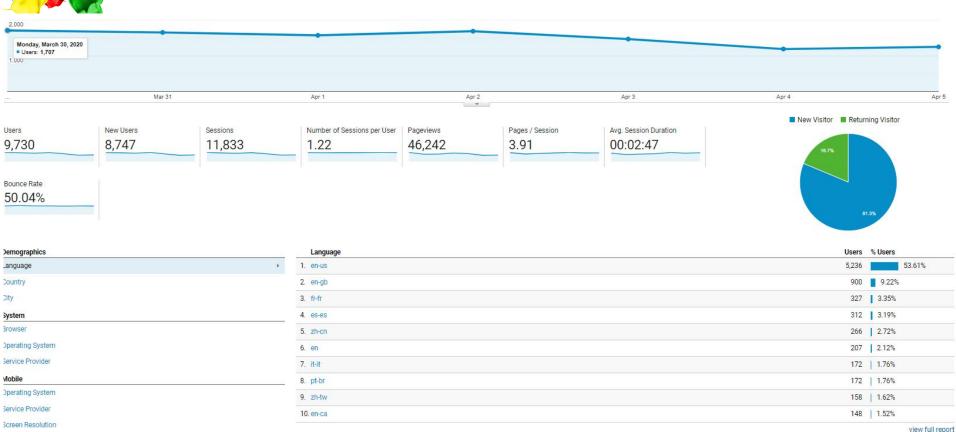
Do you check your website metrics?





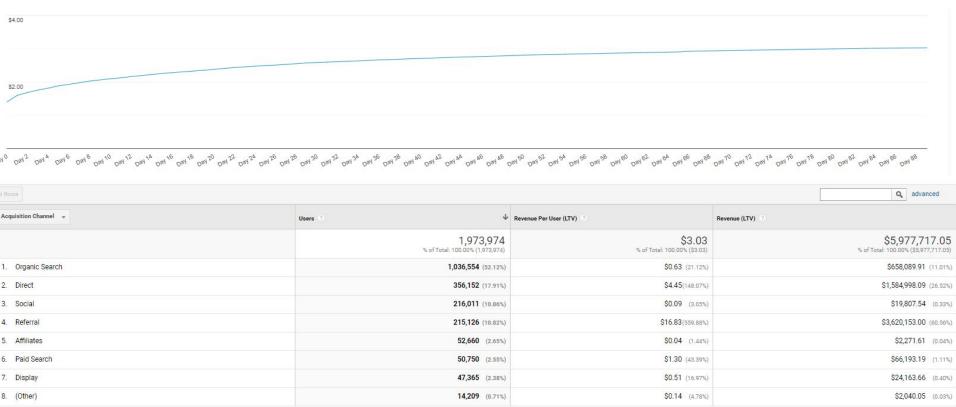


#### Who are your users? Break it down.



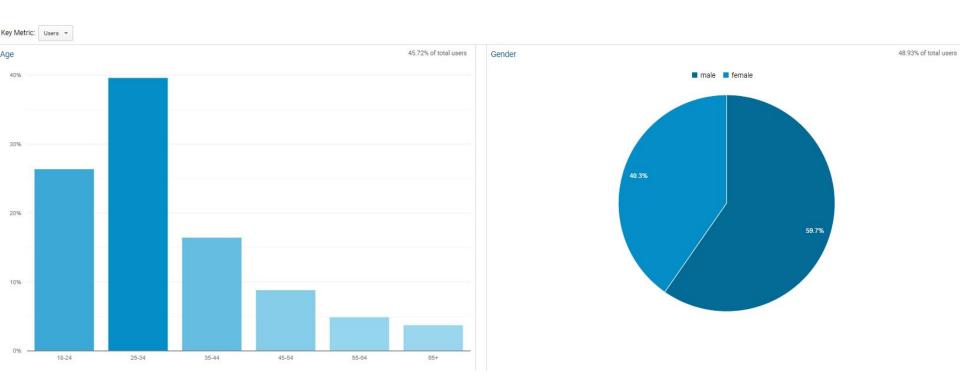


#### Value of the users per channel





#### **Demographic of your online users**





#### **Your Online Users interest**



Other Category	52.00% of total users
3.18%	Arts & Entertainment/TV & Video/Online Video
2.63%	[Life Events] Job Change/Recently Started New Job
2.58%	[Life Events] Moving/Recently Moved
2.36%	[Life Events] Job Change/Starting New Job Soon
2.13%	Arts & Entertainment/Celebrities & Entertainment News
1.97%	[Life Events] Moving/Moving Soon
1.84%	Reference/General Reference/Dictionaries & Encyclopedias
1.41%	News/Business News/Financial Markets News
1.24%	Arts & Entertainment/Music & Audio/Pop Music
1.04%	Internet & Telecom/Mobile & Wireless/Mobile Phones/Smart Phones





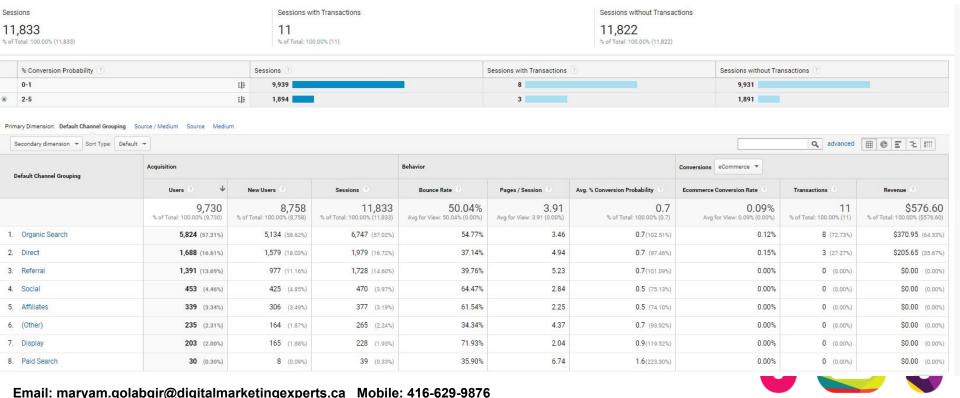
#### **Your Online Users location**

Country	Acquisition			Behavior			Conversions eCommerce 🔻			
Country	Users ?	New Users ③	Sessions ?	Bounce Rate ?	Pages / Session ?	Avg. Session Duration	Transactions ?	Revenue ?	Ecommerce Conversion Rate	
	9,730 % of Total: 100.00% (9,730)	8,758 % of Total: 100.13% (8,747)	11,833 % of Total: 100.00% (11,833)	50.04% Avg for View: 50.04% (0.00%)	3.91 Avg for View: 3.91 (0.00%)	00:02:47 Avg for View: 00:02:47 (0.00%)	11 % of Total: 100.00% (11)	\$576.60 % of Total: 100.00% (\$576.60)	0.09% Avg for View: 0.09% (0.00%)	
1. Implication of the states Implication of	3,612 (36.98%)	3,124 (35.67%)	4,404 (37.22%)	35.67%	5.53	00:03:39	11(100.00%)	\$576.60(100.00%)	0.25%	
2. India	<b>760</b> (7.78%)	719 (8.21%)	872 (7.37%)	57.57%	2.56	00:01:46	0 (0.00%)	\$0.00 (0.00%)	0.00%	
3. [III] Canada	501 (5.13%)	407 (4.65%)	812 (6.86%)	34.24%	4.99	00:04:33	0 (0.00%)	\$0.00 (0.00%)	0.00%	
4. United Kingdom	<b>464</b> (4.75%)	431 (4.92%)	505 (4.27%)	60.99%	2.70	00:01:46	0 (0.00%)	\$0.00 (0.00%)	0.00%	
5. France	317 (3.25%)	291 (3.32%)	407 (3.44%)	68.55%	2.25	00:02:22	0 (0.00%)	\$0.00 (0.00%)	0.00%	
6. E Spain	<b>254</b> (2.60%)	212 (2.42%)	332 (2.81%)	59.94%	2.83	00:02:37	0 (0.00%)	\$0.00 (0.00%)	0.00%	
7. Germany	242 (2.48%)	225 (2.57%)	270 (2.28%)	60.00%	2.67	00:01:38	0 (0.00%)	\$0.00 (0.00%)	0.00%	
8. Il Italy	213 (2.18%)	201 (2.30%)	264 (2.23%)	63.26%	2.68	00:02:15	0 (0.00%)	\$0.00 (0.00%)	0.00%	
9. Australia	196 (2.01%)	187 (2.14%)	211 (1.78%)	55.45%	3.23	00:01:43	0 (0.00%)	\$0.00 (0.00%)	0.00%	
10. Brazil	191 (1.96%)	185 (2.11%)	218 (1.84%)	65.60%	2.64	00:01:57	0 (0.00%)	\$0.00 (0.00%)	0.00%	





#### Which of my users are most likely to convert?



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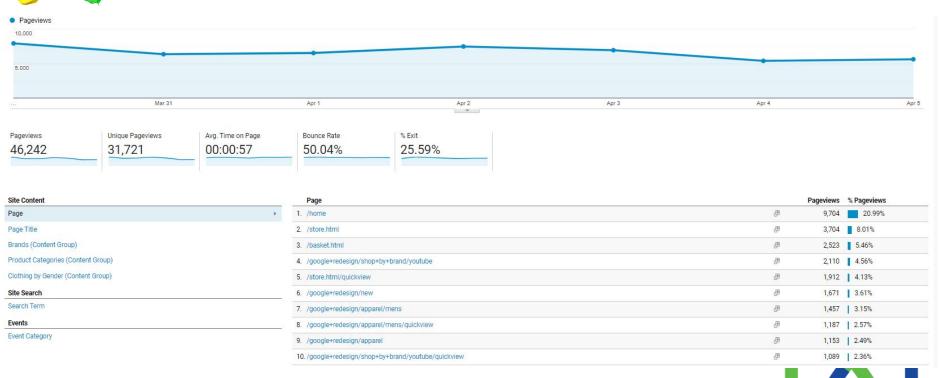
#### **Ecommerce Report from Website**



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#### Pages of your website

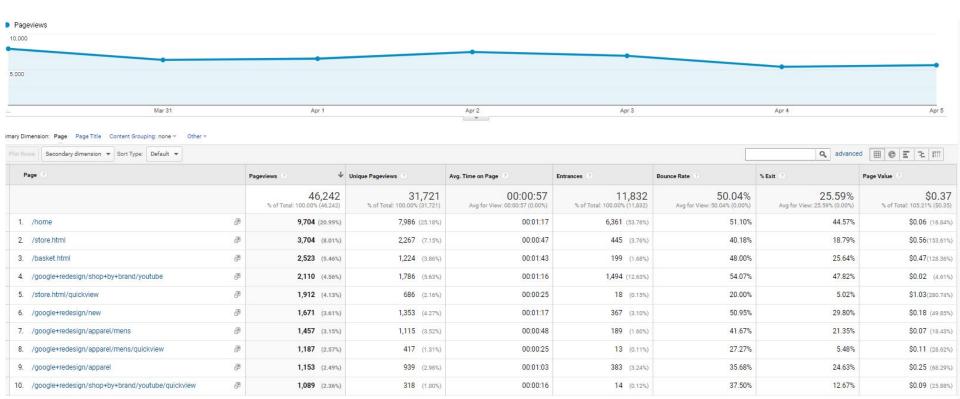


#### The flow of the traffic throughout your website



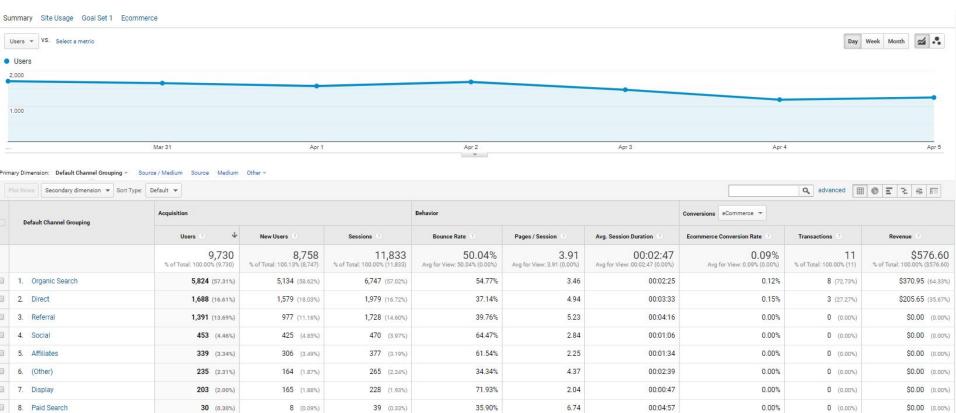


#### Website Pages traffic breakdown

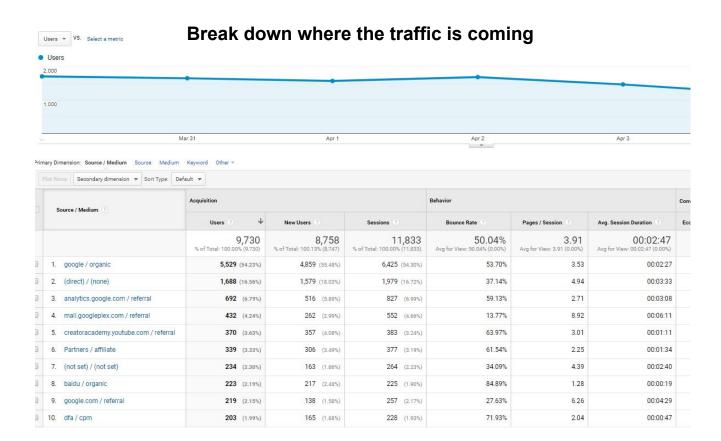




#### Where is the traffic coming from?



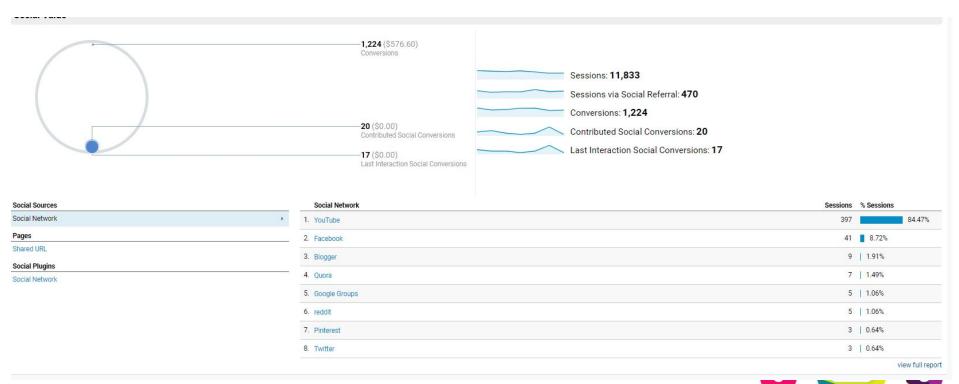






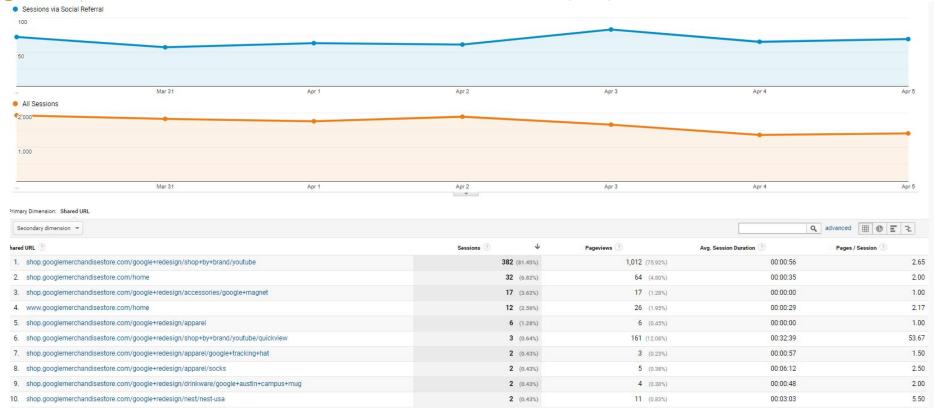


#### **Social Media Relationship**



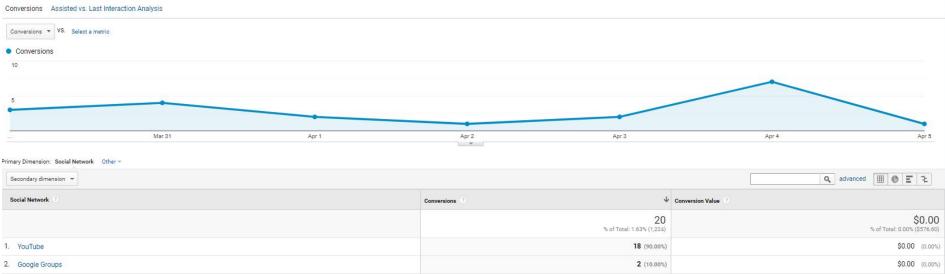


#### **Social Media traffic to landing Pages**



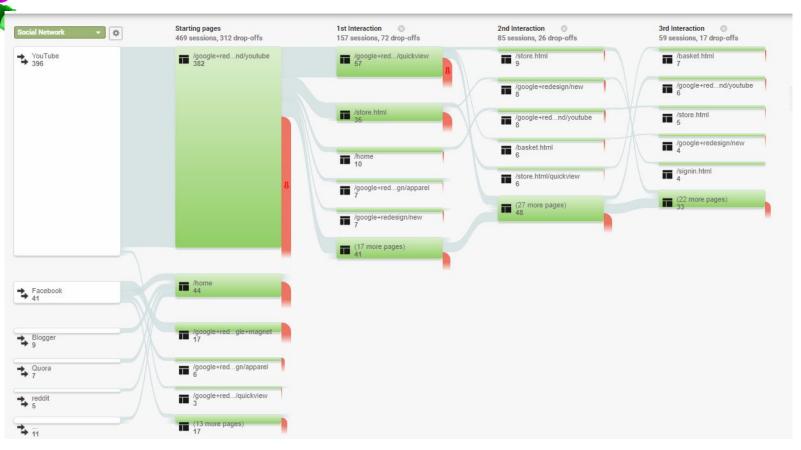


#### **Conversion from Social media**





#### **User flow from Social media**





▼ Campaigns	94		Mar 31	Apr	1	Apr 2		Apr 3
All Campaigns	Prim	nary Dimension: Campaign Source Med	lium Source / Medium Other					
Paid Keywords Organic Keywords		Plot Rows Secondary dimension ▼ Sor						
Cost Analysis		Campaign 🕜	Acquisition			Behavior		
Behavior		Campaign	Users ? $\psi$	New Users ?	Sessions ?	Bounce Rate	Pages / Session ?	Avg. Session Duration
Conversions			349 % of Total: 3.59% (9,730)	308 % of Total: 3.52% (8,747)	391 % of Total: 3.30% (11,833)	60.10% Avg for View: 50.04% (20.11%)	2.53 Avg for View: 3.91 (-35.34%)	00:01:47 Avg for View: 00:02:47 (-35.87%)
		Data Share Promo	340 (97.42%)	307 (99.68%)	378 (96.68%)	61.64%	2.24	00:01:34
		2. AW - Google Brand	7 (2.01%)	0 (0.00%)	10 (2.56%)	10.00%	9.50	00:05:37
		3. AW - Accessories	1 (0.29%)	0 (0.00%)	1 (0.26%)	0.00%	8.00	00:02:39
		4. AW - Apparel	1 (0.29%)	1 (0.32%)	2 (0.51%)	50.00%	18.50	00:23:47





▼ Campaigns	34		Mar 31	Apr	1	Apr 2		Apr 3		
All Campaigns	Prim	nany Dimension: Keyward Search Overy	Source Medium Campaign Other							
Paid Keywords		Primary Dimension: Keyword Search Query Source Medium Campaign Other =								
Organic Keywords		Plot Rows Secondary dimension ▼ Sort	Type: Default *							
Cost Analysis		Keyword ②	Acquisition			Behavior				
Behavior			Users ⊘ ↓	New Users 7	Sessions ?	Bounce Rate 🕜	Pages / Session	Avg. Session Duration		
Conversions			30 % of Total: 0.31% (9,730)	8 % of Total: 0.09% (8,747)	39 % of Total: 0.33% (11,833)	35.90% Avg for View: 50.04% (-28.26%)	6.74 Avg for View: 3.91 (72.56%)	00:04:57 Avg for View: 00:02:47 (78.52%)		
		1. (not set)	<b>21</b> (70.00%)	7 (87.50%)	26 (66.67%)	46.15%	4.73	00:03:2		
		2. Google Merchandise Store	5 (16.67%)	0 (0.00%)	8 (20.51%)	12.50%	6.38	00:03:27		
		3. google merch store	2 (6.67%)	0 (0.00%)	2 (5.13%)	0.00%	22.00	00:14:14		
		4. Google Clothing	1 (3.33%)	1 (12.50%)	2 (5.13%)	50.00%	18.50	00:23:47		
Attribution BETA		5. Google Stickers	1 (3.33%)	0 (0.00%)	1 (2.56%)	0.00%	8.00	00:02:39		



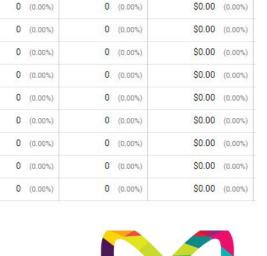


▶ Google Ads			Acquisition			Behavior			Conversions eCommerce ~		
Search Console     Social		Keyword ⊙	Users ? ↓	New Users ?	Sessions ?	Bounce Rate	Pages / Session ?	Avg. Session Duration	Ecommerce Conversion Rate	Transactions ?	Revenue ?
▼ Campaigns			5,824	5,134	6,747	54.77%	3.46	00:02:25	0.12%	8	\$370.95
All Campaigns			% of Total: 59.86% (9,730)	% of Total: 58.69% (8,747)	% of Total: 57.02% (11,833)	Avg for View: 50.04% (9.45%)	Avg for View: 3.91 (-11.40%)	Avg for View: 00:02:47 (-13.09%)	Avg for View: 0.09% (27.55%)	% of Total: 72.73% (11)	% of Total: 64.33° (\$576.60
Paid Keywords		1. (not provided)	5,496 (94.06%)	<b>4,828</b> (94.04%)	6,373 (94.46%)	53.57%	3.54	00:02:29	0.13%	8(100.00%)	\$370.95(100.00%
Organic Keywords		2. (not set)	226 (3.87%)	217 (4.23%)	231 (3.42%)	84.85%	1.43	00:00:21	0.00%	0 (0.00%)	\$0.00 (0.00%
Cost Analysis		3. google merchandise store	15 (0.26%)	12 (0.23%)	20 (0.30%)	50.00%	5.65	00:07:41	0.00%	0 (0.00%)	\$0.00 (0.009
Behavior		4. https://shop.googlemerchandisestore.com/Google Redesign/New	12 (0.21%)	12 (0.23%)	12 (0.18%)	91.67%	1.08	00:00:03	0.00%	0 (0.00%)	\$0.00 (0.00%
Conversions		5. https://shop.googlemerchandisestore.com/	10 (0.17%)	9 (0.18%)	12 (0.18%)	58.33%	2.33	00:02:30	0.00%	0 (0.00%)	\$0.00 (0.00%
		6. https://shop.googlemerchandisestore.com/Google Redesign/Apparel/Google Speckled Beanie Grey	3 (0.05%)	3 (0.06%)	3 (0.04%)	100.00%	1.00	00:00:00	0.00%	0 (0.00%)	\$0.00 (0.00%
	0	7. https://shop.googlemerchandisestore.com/Google Redesign/Apparel/Mens/Mens T Shirts	3 (0.05%)	3 (0.06%)	3 (0.04%)	66.67%	2.33	00:00:15	0.00%	0 (0.00%)	\$0.00 (0.009
		8. https://shop.googlemerchandisestore.com/Google Redesign/Shop by Brand/Google	3 (0.05%)	2 (0.04%)	3 (0.04%)	33.33%	6.33	00:09:59	0.00%	0 (0.00%)	\$0.00 (0.00%
		9. https://www.googlemerchandisestore.com/	3 (0.05%)	3 (0.06%)	3 (0.04%)	66.67%	4.33	00:02:44	0.00%	0 (0.00%)	\$0.00 (0.00%
Attribution BETA		10. google shop	2 (0.03%)	2 (0.04%)	2 (0.03%)	100.00%	1.00	00:00:00	0.00%	0 (0.00%)	\$0.00 (0.00%





	▼ Campaigns		Source / Medium ?	Users ? ↓	Sessions ?
	All Campaigns Paid Keywords Organic Keywords			9,730 % of Total: 100.00% (9,730)	11,833 % of Total: 100.00% (11,833)
			1. google / organic	<b>5,529</b> (54.23%)	6,425 (54.30%)
	Cost Analysis	0	2. (direct) / (none)	1,688 (16.56%)	1,979 (16.72%)
	Behavior		3. analytics.google.com / referral	<b>692</b> (6.79%)	827 (6.99%)
De .	Conversions		4. mall.googleplex.com / referral	<b>432</b> (4.24%)	552 (4.66%)
			5. creatoracademy.youtube.com / referral	<b>370</b> (3.63%)	383 (3.24%)
			6. Partners / affiliate	339 (3.33%)	377 (3.19%)
			7. (not set) / (not set)	234 (2.30%)	264 (2.23%)
			8. baidu / organic	223 (2.19%)	225 (1.90%)
			9. google.com / referral	<b>219</b> (2.15%)	257 (2.17%)
°Z,	Attribution BETA	0	10. dfa / cpm	203 (1.99%)	228 (1.93%)
Q	Discover				



Cost 7

\$0.00

\$0.00 (0.00%)

% of Total: 0.00% (\$0.00)

Impressions

% of Total: 0.00% (0)

0 (0.00%)

Clicks

% of Total: 0.00% (0)

0 (0.00%)





We have recently partnered up with Hollie from Creative Solutions. Her expertise in Social Media marketing and content development completes us.









### Hi, I'm Hollie

Founder, Creative Solutions

I have one goal, one team and countless possibilities to see your vision come to life.

I love being able to support you along the way!

- T 416-985-2240
- hollie@needCS.com
- w needCS.com | @CreativeSolutionsHQ







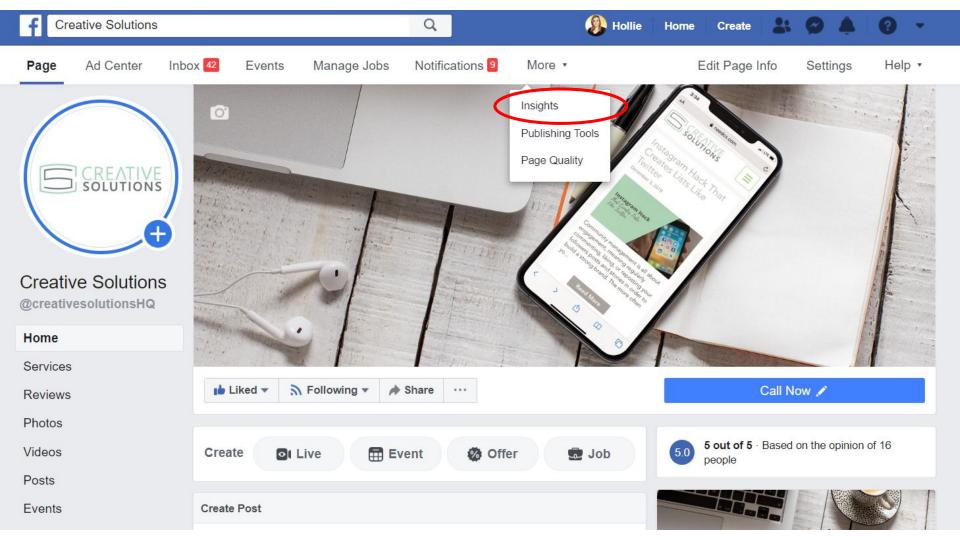


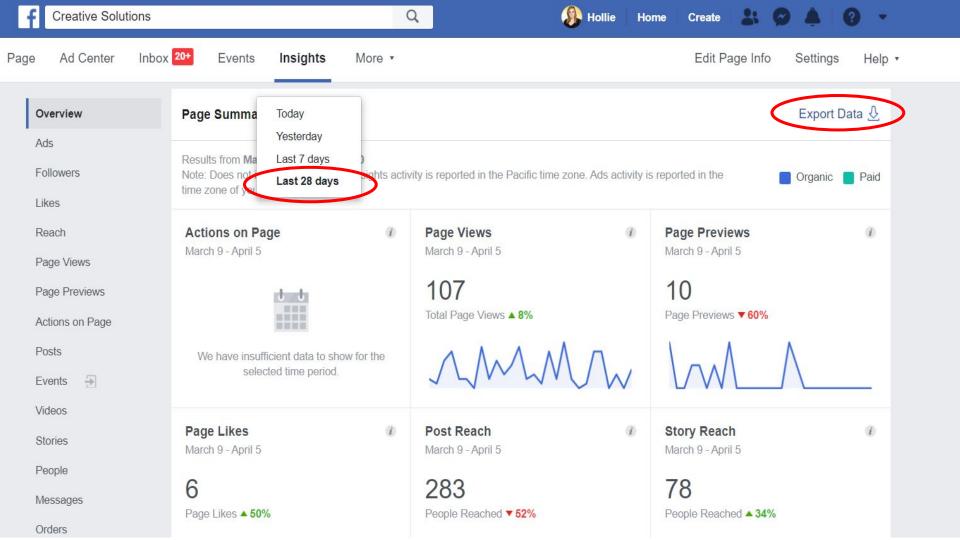
## Let's look at your Facebook Insights

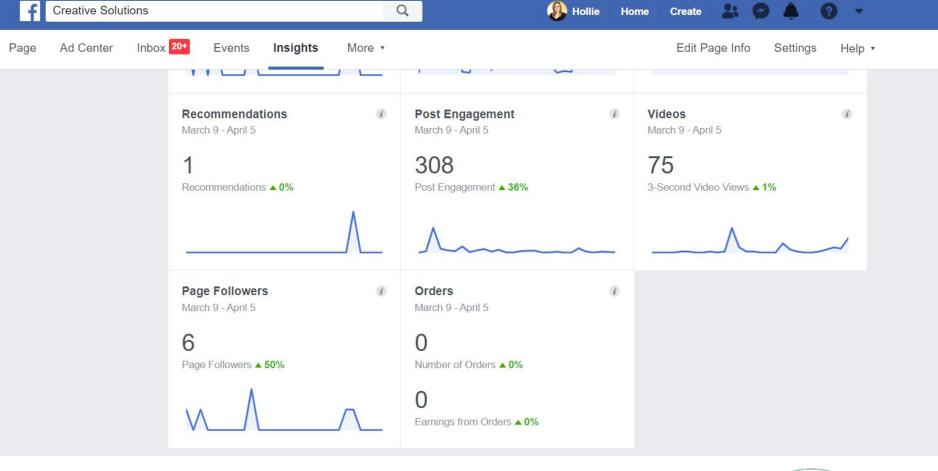
You will need to have a Business page



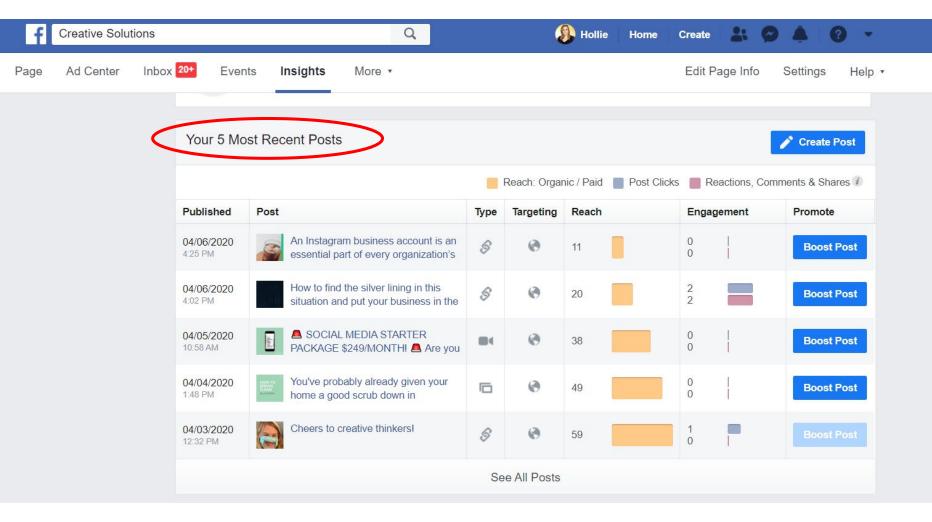


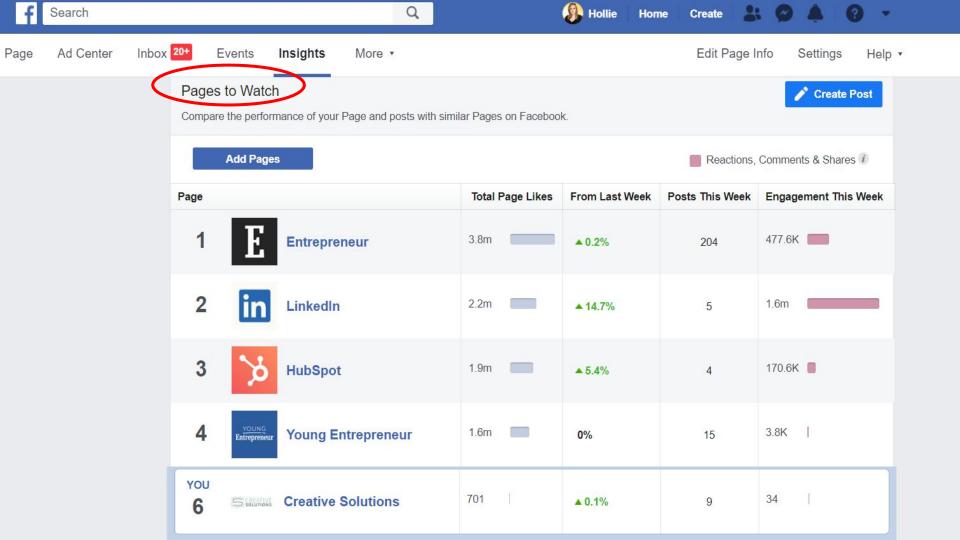


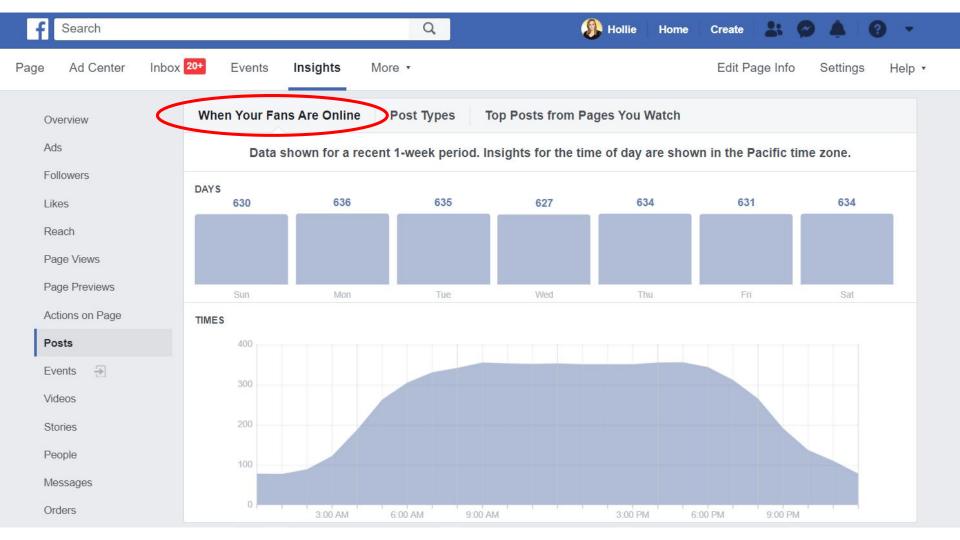


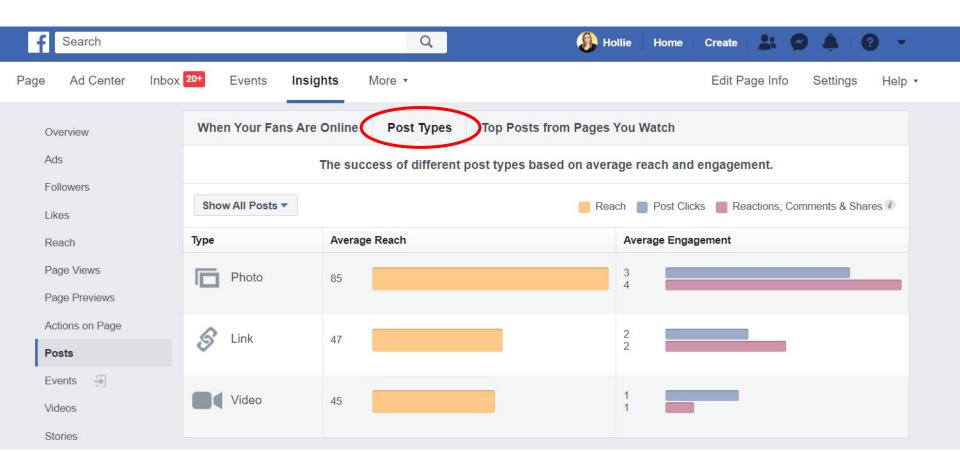
















## Let's look at your Twitter Insights





Home Tweets

More V

Hollie Hoadley V



Go to Ads



## Account home

Creative Solutions @creativesolHQ

Page updated daily

### 28 day summary with change over previous period

Tweets

84 154.5%

Tweet impressions

25.6K 121.8%

Profile visits

670 1230.0%

Mentions

**50** ↑ 127.3%

Followers

18.5K ↓-90

Apr 2020 • 5 days so far...

TWEET HIGHLIGHTS

Top Tweet earned 269 impressions

Don't make us choose! (2) #tacosarelife 6

**#GuacMyWorld #AvoControl** #tacomemes #tacofunny #ilovetacos pic.twitter.com/kvm7Q7A5wF

**Top mention** earned 153 engagements



Keith Keller Au

@KeithKeller - Apr 1

"THANKS SO MUCH"

Together We Reached 16.3M People In March. APR 2020 SUMMARY

Tweets 16

Tweet impressions 3,772

Profile visits

108

Mentions

New followers





TWEET HIGHLIGHTS

Top Tweet earned 269 impressions

Don't make us choose! (2)



#tacosarelife

#GuacMvWorld #AvoControl #tacomemes #tacofunny #ilovetacos pic.twitter.com/kvm7Q7A5wF

> TACOS **SWEATPANTS** COFFEE WINE METEL IV

View Tweet activity

View all Tweet activity

## Top mention earned 153 engagements



Keith Keller AU

@KeithKeller · Apr 1

"THANKS SO MUCH"

Together We Reached 16.3M People In March.

- @AnnemarieCoach
- @BisbanoWrites
- @CreativeSolHQ
- @DrJDrooghaag
- @EmmeLentino
- @FmFrancoise
- @GrattonGirl
- @Helene\_wpli
- @iamEmmaline
- @Joyce Glass

APR 2020 SUMMARY

Tweets

Tweet impressions

16

3,772

Profile visits

Mentions

108

8

Top media Tweet earned 260 impressions

If social media platforms were real people

#SocialMediaMeeting

#socialmediamarketing #socialmediaexpert #socialmediacoach #socialmediamanager #socialmediatools #socialmedialife #socialmediadesign pic.twitter.com/7bU9hp83vK



View Tweet activity

View all Tweet activity

## Let's look at your Instagram Insights

You will need to have a Business Account





# Start by following these 3 steps Grab your phones

# Step 1 Switch to an Instagram business account

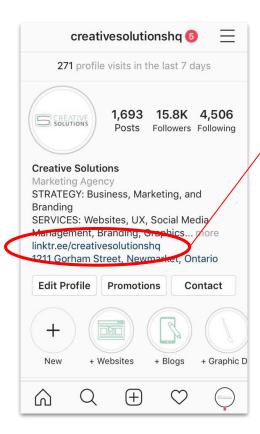


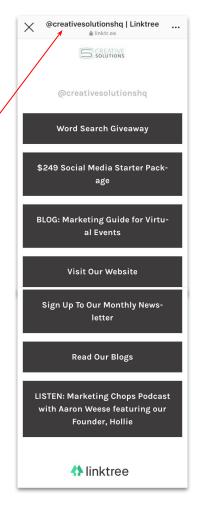
# Step 2 Complete your profile



## Step 3 Optimize your account

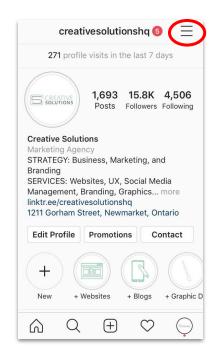


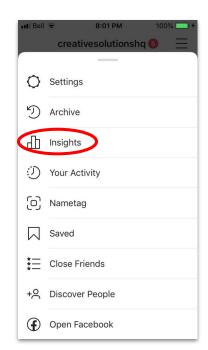


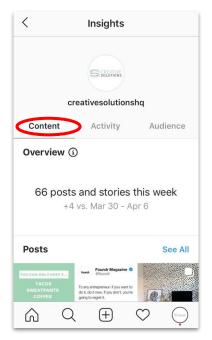


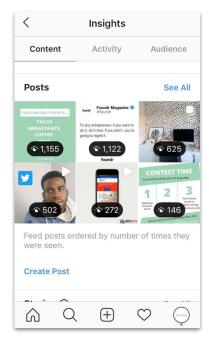
## Multiple CTA's driving to your website



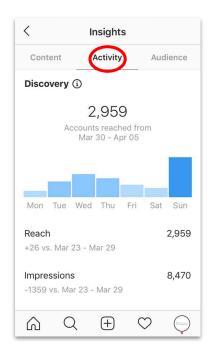




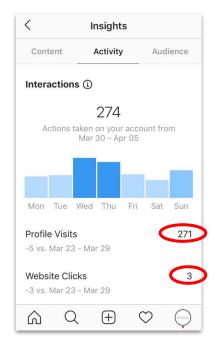








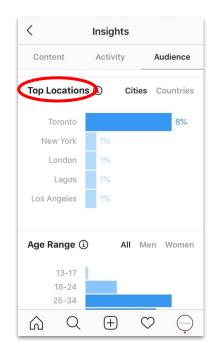


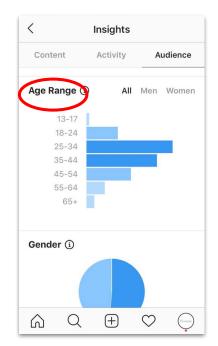




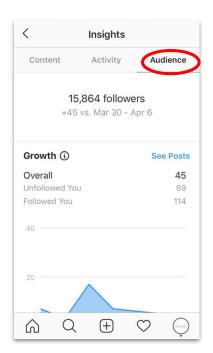




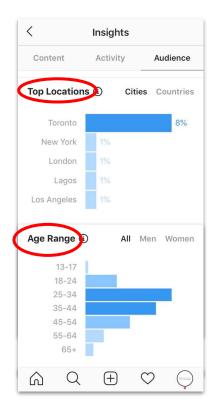


















## We are here to help you. If you need help reach out to Hollie and I.





www.needCS.com